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This publication provides guidance to prospects, applicants, students, faculty and staff.

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# **Publication Information**

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# University Regulations and Resources (School of Continuing Studies)

2024-2025

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# 1 General Policies and Information

You must inform yourself of University rules and regulations and keep abreast of any changes that may occur. The *General Policies and Information* section of this document contains important details needed by you during your studies at McGill and should be periodically consulted, along with other sections and related publications.

## 1.1 Authorization, Acknowledgement, and Consent

When applying for admission to the University, you are bound by and agree to observe all statutes, rules, regulations, and policies at McGill University and the faculty or faculties to which you may be accepted and registered in, including policies contained in the University calendars and related fee documents. Your obligation as a student begins with your registration and ends in accordance with the University's statutes, rules, regulations, and policies.

You should verify all information or statements provided with your application. Incorrect or false information may jeopardize your admission. The University reserves the right to revoke an admission that is granted based on incorrect or false information in an application or supporting documents.

## 1.2 Student Rights and Responsibilities

Student Rights and Responsibilities is produced jointly by the Office of the Dean of Students and the Secretariat. It contains regulations and policies governing your rights and responsibilities as a student at McGill, and is available at mcgill.ca/students/srr.

Further details regarding your rights and responsibilities are also available at mcgill.ca/secretariat/policies-and-regulations.

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plagiarism and cheating. The possession or use of unauthorized materials in any test or examination constitutes cheating. You can find the *Code* at mcgill.ca/students/srr/publications.

Responses on multiple-choice exams are normally checked by the Exam Security Computer Monitoring program. The program detects pairs of students with unusually similar answer patterns on multiple-choice exams. Data generated by this program can be used as admissible evidence in an investigation of cheating under Article 17 of the *Code of Student Conduct and Disciplinary Procedures*.

The Office of the Dean of Students administers the academic integrity process as described in the Student Rights and Responsibilities.



**Note:** All newly-admitted undergraduate and graduate students must complete a **mandatory online academic integrity tutorial** in their first semester, accessed through *Minerva* > *Student Menu* > *Academic Integrity Tutorial* or a registration "hold" will be placed on their record. Prior to Fall 2018, undergraduate students completed the tutorial in myCourses via the course AAAA 100, but as of Fall 2018 the tutorial must be completed in Minerva. For more information, see *mcgill.ca/students/srr/honest/students/test*.

## 1.5 University Student Assessment Policy

The *University Student Assessment Policy* includes all disparate policies with regard to all types of student assessments. This policy is meant to protect students from excessive workloads, and to ensure that all students are treated equally.

This policy applies to undergraduate and graduate courses offered by the University that are evaluated by any form of assessment. Except where otherwise indicated, this policy applies to all faculties, including those which administer their own examinations.

You can consult the policy on the Secretariat website.

# 1.6 Policy Concerning Access to Records

The University sends statements of account and all other correspondence directly to students. You retain full control over who has access to your records or accounts; however, officers and members of the University staff also have access to relevant parts of your records for recognized and legitimate use. The University does not send progress reports or any other information to your parents and/or sponsors unless you specifically request it in writing.

Personal information is protected in the Province of Quebec by the Act Respecting Access to Documents Held by Public Bodies and the Protection of Personal Information (the "Access Act"). The Access Act provides that McGill University can only release personal information contained in your file with your authorization or if specifically authorized by law.

For the purpose of consent and acknowledgement at the time of application, personal information includes, but is not limited to: name, address, telephone number, email address, date of birth, citizenship, McGill ID, program, student status, and academic record information.

Registered students may oppose the release of certain personal information by completing an Opposition Form.

After having reviewed the information relating to access to personal information at the time of application, you will be asked to agree that the University may collect, use, disclose, or otherwise manage your personal information as described below, as necessary and as the case may be.

At the time of application, you will be asked to **consent to the release of personal information** contained in your admissions or student records file to the following persons or bodies, as necessary to each body, in the exercise of their mission:

student associations recognized by McGill University for the cate

In addition to the above, **if you are a candidate for admission to the Faculty of Law, you will be asked to consent to** the release of personal information to the Committee for Law Admissions Statistics Services and Innovations (CLASSI) and the Native Law Centre Summer Program at the Native Law Centre, University of Saskatchewan.

In addition to the above, **if you are a candidate for admission to the Faculty of Medicine and Health Sciences or to the Faculty of Dental Medicine and Oral Health Sciences in undergraduate, graduate, or postgraduate studies, you will be asked to consent to the release of personal information to other schools of medicine**; to Employment and Social Development Canada; to the Ministère du Travail, de L'Emploi et de la Solidarité sociale of Quebec; to a McGill professor, researcher or graduate student, strictly for research or teaching purposes; and to a University teaching/affiliated hospital or health centre to which you apply/or join for residency or rotations.

In addition to the above, **if you are a candidate for admission to the Schulich School of Music, you will be asked to consent to** the use of your name and images in public recognition of academic achievement and in the advertising and audio and video recording of student ensemble concerts for distribution using different media and formats.

At the time of application, you will be asked to authorize the University to:

- · collect and maintain your personal information for the purpose of administering your University admissions and student record files;
- obtain copies of your transcripts from the *Ministère de l'Éducation et de l'Enseignement supérieur*; the Ontario Universities' Application Centre; and/or the British Columbia Ministry of Education;
- make inquiries to and obtain personal information from the Ministère de l'Immigration, de la Francisation et de l'Intégration; Immigration, Refugees
  and Citizenship Canada; and/or the Régie de l'assurance maladie du Québec to verify the validity of your immigration or health insurance status;
- validate with the Ministère de l'Éducation et de l'Enseignement supérieur information regarding your citizenship and previous institution attended, if
  necessary and as required in order to manage the admissions process and to determine your tuition fees;
- · verify any information or statement provided as part of your application; and
- contact you through the McGill Alumni Association and University offices that maintain contact with McGill students, alumni, and friends for the
  purpose of providing University updates and opportunities for direct support to the University, including fundraising and making available special offers
  such groups may benefit from.

At the time of application, you will be asked to acknowledge that:

- an admission granted based on incomplete, incorrect, or false information contained in your application or supporting documents may be revoked at the sole discretion of the University. The University reserves the right to revoke admission at any time; and
- if admitted to McGill University, you will be bound by the statutes, rules, regulations, and policies in place from time to time at McGill University and

- Students who are eligible for scholarship renewal will not have scholarship monies transferred to their account while they are on leave of absence but will maintain eligibility for renewal upon registration in subsequent terms.
- · Terms and conditions vary among loan and bursary providers; student consultation with an advisor in Scholarships and Student Aid is recommended.
- Professional programs may impose constraints on the application of the undergraduate leave of absence policy due to accreditation requirements or placement limitations.
- International students are advised to contact International Student Services (ISS) regarding individual circumstances.



**Note:** The Leave of Absence Policy is applicable only to currently registered students who have not withdrawn from all their courses. If a student is considering a *University Withdrawal* due to personal or family health, they should consult their faculty's Student Affairs officer about the possibility of taking a leave of absence.



**Note:** When on a leave of absence, if you wish to be covered by the undergraduate supplemental health insurance and/or international health insurance, you must contact your respective campus-wide student association (e.g., Students' Society of McGill University, Macdonald Campus Students' Society) and International Student Services to make arrangements. Note that there will be additional student society fees to be paid in order to be considered a member eligible for the insurance plans. For information about the student societies' supplemental health and dental coverage, click *here*. For information about international health insurance, click *here*.



**Note:** Once a leave of absence is granted, you must consult *Scholarships and Student Aid* in order to assess the impact of the leave on student aid (e.g., government loans and bursaries, etc.).



Note for M.D., C.M. students: Refer to the Absences & Leaves Policy of the M.D., C.M. Program.



**Note for School of Continuing Studies Students:** Undergraduate leaves of absence are not possible. Students enrolled in a program at the School of Continuing Studies are allowed to miss two consecutive terms during their studies, provided their legal status in Canada allows them to do so. Students who remain inactive for a year or more must reapply to the program of their choice.

If you need to take a leave of absence because of pregnancy or because you need to care for dependants, please consult section 1.9.4: Academic Accommodation of Pregnant Students and Students Caring for Dependants.

# 1.8 Information Technology (IT) Policies and Regulations

McGill University students, faculty, staff, and other members of the McGill community benefit from a variety of Information Technology resources, which are used in accordance with University policies and directives. Visit the *IT policies* site for further details.

Here are some key references for students:

- section 1.8.1: Responsible Use of McGill Information Technology Resources
- section 1.8.2: Report Security Incidents
- section 1.8.3: Use of Cloud Services
- section 1.8.4: Two-Factor Authentication (2FA)
- section 1.8.5: Email Communication
- section 1.8.6: Secure your Journey

#### 1.8.1 Responsible Use of McGill Information Technology Resources

Each of us has responsibilities when using McGill's IT resources. The *Policy on the Responsible Use of McGill Information Technology Resources* is a code of conduct that identifies what is acceptable when working with McGill technology resources.

For more information, view the *Policy on the Responsible Use of McGill Information Technology Resources* , available on the *Secretariat website*.



**Note for M.D., C.M., and D.M.D. Programs:** For guidelines regarding the use of social media by M.D., C.M., and D.M.D. students, see *mcgill.ca/ugme/policies-procedures/guidelines-social-media* and *mcgill.ca/thewelloffice*.

#### 1.8.2 Report Security Incidents

Please inform IT Services immediately if you experience or are aware of an IT security incident!

- Contact IT through the IT Service Desk;
- Or by telephone at 514-398-3398 for immediate help;
- For additional information, please see *Reporting IT security incidents*.

If the incident involves bullying, harassment or other potential risks to the health and safety of individuals, please contact *McGill Security Services* at 514-398-3000 in the Downtown Campus or 514-398-7777 at the Macdonald Campus immediately.

#### 1.8.3 Use of Cloud Services

McGill's Cloud Directive governs your usage of cloud services—programs and apps delivered over the Internet. McGill has approved cloud apps and solutions that are available for your use while at McGill. However, you will need to choose your apps wisely as not all apps are safe, and they will not all adequately protect sensitive data (either your own or McGill's).

To learn how to safely use cloud apps and solutions, please refer to the Cloud Services Page.

#### 1.8.4 Two-Factor Authentication (2FA)

All student, faculty, and staff accounts are protected with two-factor authentication (2FA), hemph(1643:0ents) had a the factor such as the factor authentication (e.g., acknowledging a prompt or entering a code sent to your mobile device via a mobile app) when signing into many McGill systems. 2FA makes it much harder for cybercriminals to access your account and your personal information, even if they obtain your password. 2FA is required for all higher education institutions in Canada.

Find out more about 2FA at mcgill.ca/2fa.

#### 1.8.5 Email Communication

All students are assigned a McGill email address (usually in the form of *firstname.lastname@* mail.mcgill.ca) and are given a McGill email mailbox. It is your responsibility to monitor your McGill email regularly because this is the official means of communication between McGill University and its students. Ensure that you read and act upon the emails in a timely fashion.

To access your McGill email, go to the Microsoft Office website and sign in with your McGill username and password.



**Note:** Confirm your McGill email address or set your McGill password on *Minerva*, under the *Personal Menu*. You can also change or reset your McGill password by following the instructions on the *McGill Password Reset Checklist*.

If you have another email account using an external service provider (such as Gmail, Hotmail, Yahoo, etc.), please review the "Options for dealing with multiple email services" article on the IT Knowledge Base.

For more information, visit the Policy on E-mail Communication with Students, available on the Secretariat website.

#### 1.8.6 Secure your Journey

IT policies and directives identify measures required to ensure the security and integrity of data and systems you use throughout your student journey. Find out about best practices and cybersecurity steps you can take at mcgill.ca/cybersafe.

#### 1.9 Student Health & Insurance

Learn more about health insurance, your requirements as a student, and services offered for special medical needs in the following sections.

## 1.9.1 Health Insurance – International Students

International Students (Non-Canadians or Non-Permanent Residents of Canada)

By Senate regulation, all international students (full-time, part-time, half-time, es it much hand c" article on the IT Kno2F

Email: international.health@mcgill.ca
Website: mcgill.ca/internationalstudents/health



Note for School of Continuing Studies: International students who are enrolled in credit courses at School of Continuing Studies are also billed IHI and should also refer to the office of International Student Services website for information on health insurance.

#### 1.9.2 Health Insurance – Canadian Citizens and Permanent Residents

## Canadians residing in Canada

All undergraduate and graduate (classed as Canadian full-time or Additional Session, Thesis Evaluation, Non-Thesis Extension, as well as Postdoctoral candidates) students beginning in the Fall term will be automatically enrolled in the applicable Students' Society's (SSMU, MCSS, or PGSS) supplemental Health and Dental Plans. Your supplemental health plan is only valid if you have provincial healthcare or have opted-in to the International Health Insurance Plan. For details on fees, change of coverage dates, and what is covered by the plans, refer to <a href="https://www.studentcare.ca">www.studentcare.ca</a>, or contact:

Studentcare/Alliance pour la santé étudiante au Québec (ASEQ)

Telephone: 514-789-8775 or 1-866-795-4435 (Monday to Friday, 9 a.m. to 5 p.m.)

Website: www.studentcare.ca

If you are a Canadian student from **outside Quebec**, you should check with your provincial medicare office to ensure that you have valid provincial health coverage while studying at McGill.

#### Canadians who have been residing outside of Canada

If you are a Canadian student who has been living abroad, you may not be eligible for provincial health insurance coverage.

Important: If you are not eligible, in order to ensure adequate health insurance coverage you may enrol in the *group plan* offered through International Student Services for international students. Please note that this option is available only during the first month of each new semester at McGill.



Note for School of Continuing Studies: Continuing Studies students also have access to a health and dental plan offered by MACES; please refer to <a href="http://studentcare.ca/rte/en/IHaveAPlan\_MACES\_Home">http://studentcare.ca/rte/en/IHaveAPlan\_MACES\_Home</a> for eligibility and other information.



Note for Graduate and Postdoctoral Studies: Graduate students classed as Canadian full-time or Additional Session, Thesis Evaluation, Non-Thesis Extension, as well as postdoctoral candidates are automatically covered by their society's extended Health and Dental Plan (PGSS). Eligible students not charged automatically for insurance fees can choose to enrol themselves during the appropriate Change-of-Coverage period. For more information on what this plan covers, as well as enrolment, opt-out procedures, and deadlines, please refer to the latest information at studentcare.ca/rte/en/McGillUniversitygraduatestudentsPGSS\_Home. Students without valid Canadian medicare, please see section 1.9.1: Health Insurance – International Students, or the Canadians who have been residing outside of Canada section above.

## 1.9.3 Special Medical Needs

If you have special medical needs, please book an appointment with the Student Wellness Hub to discuss how to manage your health while at McGill.

If you anticipate encountering ongoing barriers in the academic or physical environment due to disability, injury, or illness, please consult with the *Student Accessibility & Achievement* to determine an appropriate individualized accommodation plan. Appropriate medical documentation may be required, and can be discussed with an Access Advisor. Academic accommodation planning and support is available to students at the Downtown Campus as well as the Macdonald Campus, and to students in Continuing Studies. Please refer to *mcgill.ca/access-achieve/*hie

## 1.10 Non-Smoking Policy

Quebec law prohibits smoking in public buildings. Smoking on University property is permitted only within outdoor designated smoking areas. Smoking is prohibited outside any designated smoking area on University property. For more information, see mcgill.ca/ehs/policies-and-safety-committees/policies/mcgill-smoking-policy and mcgill.ca/secretariat/policies-and-regulations

For the purposes of the Tobacco Control Act, "smoking" also covers the use of an electronic cigarette or of any other device of that nature; "tobacco" also includes the following accessories: cigarette tubes, rolling paper and filters, pipes, including their components, and cigarette holders. Please consult *Chapter L-6.2 - Tobacco Control Act*, for further information.

## 1.11 Policy Concerning Cannabis

McGill University has adopted a *Policy Concerning Alcohol*, *Cannabis and Other Drugs*. This policy applies to all McGill students, faculty, staff and visitors on the Downtown and Macdonald campuses, the Gault Nature Reserve, and spaces leased by the University. The policy only permits the consumption of cannabis for medical reasons, accompanied by a valid medical certificate, under certain conditions. However, all consumption of cannabis for recreational use is prohibited on University property.

For further details on this policy please refer to the Policy Concerning Alcohol, Cannabis and Other Drugs.

## 2 Personal Information

You must inform yourself of University rules and regulations and keep abreast of any changes that may occur. The *Personal Information* section of this publication contains important details pertaining to nominative information, legal documents, and ID cards, as well as other topics, and should be consulted periodically.

#### 2.1 Updating Personal Information

It is important to keep your McGill record up to date with your personal information, especially a mailing or billing address, as these are used by the University year-round. Upon initial registration, students are prompted to provide this information. Every six months thereafter, students are prompted to update this information as needed.

You must update your address(es) and/or telephone number(s) and emergency contact information on Minerva under the Personal Menu.

If you need to change important personal information that requires the University to verify official documents—such as a name change, gender, or a correction of your birth date—refer to the instructions at mcgill.ca/student-records/personal-information/name-gender. Macdonald Campus students can request changes in person at the Macdonald Campus Student Affairs Office, Laird Hall, Room 106.



Note for Continuing Studies: If you need to change important personal information that requires the University to verify official documents, such as a change to your name, gender, citizenship, or a correction of your birth date, you must go in person (as soon as possible) to the School of Continuing Studies Client Services Office. Such changes can only be made in person at the School of Continuing Studies, Client Services Office, 688 Sherbrooke Street West, Room 1199.



Note for Nursing: A Quebec address and telephone number are required for Nursing students on Minerva to meet OIIQ registration requirements.

#### 2.2 Online (Distance) Programs

Students registered in exclusively online (sometimes referred to as 'distance') programs are required to declare where they are geographically located while studying for every term they are registered in the online program. For students pursuing an online program, location while studying is considered — along with the fee residency status (i.e. Quebec Resident, Canadian or International) — when determining what fees are charged.

The following programs are designed to be offered exclusively online and, with some exceptions, are not offered on one of McGill's campuses:

## **Undergraduate Programs**

: Bachelor of Nursing (B.N.I.) - Integrated Nursing (65 credits) \*\*

#### **Graduate Programs**

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: Graduate Certificate (Gr. Cert.) Chronic Pain Management (15 credits)
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- : Graduate Certificate (Gr. Cert.) Cybersecurity (15 credits)
- : Graduate Certificate (Gr. Cert.) Educational Leadership 1 (15 credits) \*\*
- : Graduate Certificate (Gr. Cert.) Educational Leadership 2 (15 credits) \*\*
  : Graduate Certificate (Gr. Cert.) Educational Leadership 3 (15 credits) \*\*
- : Graduate Certificate (Gr. Cert.) Healthcare Management (15 credits)
- : Graduate Certificate (Gr. Cert.) International Leadership in Educational and Administrative Development (15 credits) \*
- : Certificat d'études supérieures (Cert.ed.sup.) pédagogie de l'immersion française (15 crs)
- : Graduate Certificate (Gr. Cert.) Teaching English as a Second Language (15 credits) \*\*

Where it is determined that a student has falsely declared themselves to be in Quebec, then the University reserves the right to re-assess tuition at the deregulated rates for their program and — in addition — the student would be subject to the rules contained in the Code of Student Conduct and Disciplinary Procedures.

# 2.3 Submitting Legal Documents

McGill requires documentation from you to confirm your legal status. The following sections describe the documents needed for your specific situation and how you should proceed.

## 2.3.1 Why Does McGill Collect Legal Documents from You?

## **Quebec and Canadian Out-of-Province Students**

- Attestation of Residency in Quebec Form (Note 5)
- Other supporting documents, depending on which situation you checked on the above Attestation of Residency Form

# **International Students**

You will be studying at McGill for less than six months (i.e., for only one academic semester) as a non-degree student (e.g., Exchange, Special,

Note that this information may be subject to change.

## 2.3.3 Has McGill Received Your Documents?

## 2.3.3.1 Quebec/Canadian/International Fees and Immigration Status

Once McGill has received your documents, it usually takes 5-10 business days to process them and update your status accordingly.

• Check your tuition fee and legal status on the *Minerva* Student Accounts menu: Student Menu > Student Accounts Menu > View Tuition Fee and Legal Status. Ensure that you select the correct term when viewing your status.

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## 2.4 Identification (ID) Cards

As a student registered at McGill, you are required to present an ID card to:

- · write examinations;
- use libraries and student services, including certain laboratories;
- · access residence buildings;
- · access meal plans; and
- · access the inter-campus shuttle bus.

The Student Identification card is the property of the University, for use by the cardholder only, and is not transferable. If you withdraw from all of your courses, you must return it to Enrolment Services (or the Faculty of Agricultural and Environmental Sciences, Student Affairs Office, Macdonald Campus).

- New students must be registered for at least one course to obtain an ID card.
- You must allow for at least 24 hours after you have registered for your first course before requesting an ID card.
- . If you do not register for consecutive terms, you should retain your ID card to avoid having to replace it when you re-register.
- If your card has expired, there is no charge for a replacement if you hand in the ID card.
- If you change programs or faculties, there is no charge to issue a new card if you hand in the ID card.
- If your card has been lost, stolen, or damaged, there is a replacement fee; please see the Student Records website for an exact fee amount.
- If you need security access to labs or other facilities, please contact the Area Access Manager (AAM) of the building in which the room is located. To find out who the AAM is, consult the Find the AAM list on the Security Services website.



Note for Continuing Studies: You must allow at least one day after you have registered before applying for your ID card. An ID card will not be issued to you if you have any outstanding fees. You may obtain your ID card at the *Client Services office* of the School of Continuing Studies. If you withdraw from all of your courses, you must attach your ID card to the withdrawal form or return it to the Client Services Office of the School of Continuing Studies.

#### 2.4.1 ID Card Schedule for the Downtown Campus

The locations and opening hours of ID card centres can be found on the Student Information website at mcgill.ca/student-records/personal-information/id.

- New students can obtain their ID card 24 hours after registering for their first course. Registration dates for new students can be found here.
- Returning students must be registered for at least one course and may present themselves at an ID card centre during their operational hours at any time
  in order to obtain a replacement card. Please refer to the following site for information on the Downtown Campus ID Centre:
   mcgill.ca/student-records/personal-information/id.

#### 2.4.2 ID Card Schedule for the Macdonald Campus

New students can obtain their ID card 24 hours after registering for their first course. Registration dates for new students can be found here.

The Macdonald Campus ID Centre is in the Student Affairs Office, Laird Hall, Room 106. Information on when the ID Centre is open can be found *here*.

# 2.5 Legal Name and Legal Sex Designation

#### 2.5.1 Legal Name

Your legal name is the name that will appear on your degree, diploma, or certificate upon graduation, and on your e-bills, tax receipts, and official transcript. It is also used by the Government of Quebec to create a *Permanent Code*.

After confirming your offer of admission and registering at McGill, the name provided on your admission application is validated and, in the event of a variation, updated to match the legal name appearing on one of the following documents:

Canadian or Permanent Resident Students:

- Canadian birth certificate, copy of an act of birth, or citizenship card or certificate (Note: A Canadian passport is not acceptable)
- 2. Canadian Immigration Record of Landing (IMM 1000 or IMM 5292 or IMM 5688 and Permanent Residence card)
- 3. Marriage certificate issued outside of Quebec-translated into English or French by a sworn officer if in another language

(Note: Quebec marriage certificates are only acceptable if issued prior to 1984)

4. Certificate of Name Change or Certificate of Change of Sex Designation and Name issued by the Quebec Directeur de l'état civil or applicable force in any Canadian province

(Important: must be submitted along with a driver's license or health card indicating the name change)

#### International Students:

- 1. Canadian Immigration Study or Work Permit
- 2. Certificate of Acceptance of Quebec (CAQ)
- 3. International passport (Note: For students in non-degree programs or programs that are less than 6 months; for name changes acceptable if submitted with a Certificate of Name Change)
- **4.** International birth certificate (with an official translation in English or French)
- 5. Letter from international student's consulate or embassy in Canada
- **6.** Marriage certificate issued outside of Quebec—translated into English or French by a sworn officer if in another language (**Note**: Quebec marriage certificates are only acceptable if issued prior to 1984)
- 7. Certificate of Name Change or Certificate of Change of Sex Designation and Name issued by an official government authority outside of Canada (Important: must be submitted along with an international passport or driver's license indicating the name change)

In the case of a variation in the spelling of the name among these documents, the University will use the name on the document that appears first on the above list.

Should McGill require a copy of one of the documents listed above, both or all sides of the document must be copied and presented.

In order to update the legal name on your student record you must:

- 1. Complete a Personal Data Change Form
- Provide us with a copy of the appropriate legal document with the updated legal name (if we don't already have a copy); the list of acceptable documents is listed above
- 3. Submit the completed form and copy of the legal document by email attachment (PDF or TIFF format) to permcode@mcgill.ca

#### 2.5.2 Legal Sex Designation

To update your legal sex designation, you need to:

- 1. Complete a Personal Data Change Form
- Provide us with a copy of the appropriate legal document with the updated legal sex designation (if we don't already have a copy); the list of acceptable documents is listed in the section 2.5.1: Legal Name

3.1.1 Who Can Use Mi	nerva?
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- 1. An unofficial transcript in English or French confirming degree completion and, if applicable, an "avis d'études" from the Gouvernement du Québec, Ministère de l'Immigration, de la Francisation et de l'Intégration
- 2. A letter from your university of origin confirming the expected date of completion of your degree (if your de

## 3.3.2 Course Withdrawals and Refunds

Once registered for a course, you are responsible for the fees. If you decide not to follow the course, you must officially withdraw.

Simply not attending classes or informing the instructor does not constitute an official withdrawal.

# 3.3.2.1 How to Change (Add/Drop/Withdraw) a Course

## 3.3.2.1.1 How to Add/Drop a Course

You can add or drop a course in one of two ways:

- online using *Minerva* > *Registration Menu*
- in person by completing a Course Change Form available at mcgill.ca/continuingstudies/current-students/registration/add-change-or-drop-course and bringing it to the Client Services Office

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If you withdraw from your only course, your McGill ID card must also be returned since it is the property of McGill University.

# 3.3.3 Auditing of Courses

McGill does not permit auditing of courses.

Note for Continuing Studies: You can register for a Continuing Studies course and opt to have it "non-ev

## 3.7 Quebec Inter-University Transfer Agreement

## 3.7.1 Quebec Inter-University Transfer Agreement: McGill Students

The Quebec Inter-University Transfer (IUT) agreement permits concurrent registration at McGill and another Quebec institution.

If you are a regular McGill undergraduate or graduate degree, diploma, or certificate student, you may register, with your faculty's permission, at any Quebec university for 3—or in some cases 6—**credits** per term in addition to your registration at McGill. You may also obtain permission to complete a full term (i.e., 12 to 15 credits) at another Quebec university. Your combined registration may not, however, exceed the total number of credits you are permitted to complete in a given term. These courses, subject to faculty regulations, will be recognized by McGill for the degree that you are registered for, up to the limit imposed by the residency requirements of the program. Normally, you must complete a minimum residency requirement of 60 credits at McGill to qualify for a McGill degree (please check with your faculty). This privilege will be granted if there are valid academic reasons.

If you want to take advantage of this agreement, consult your Student Affairs Office for details. Note that this agreement is subject to the following conditions:

- · The Quebec universities concerned may, at their discretion, refuse the registration of a student for any of their courses.
- You must complete your faculty and program requirements.
- · You are responsible for ensuring that the McGill Class Schedule permits you to take these courses without conflict.
- The Quebec universities concerned are not responsible for special arrangements in cases of examination or class schedule conflicts.
- · Grades earned at the host university will not be included in your McGill grade point averages (GPA) or show on your McGill transcripts.
- If you are attending McGill as an Exchange student from outside Quebec, you are not eligible to take courses at another Quebec institution through the IUT agreement.
- Any grades received late from host universities may delay your graduation.

If you are a scholarship holder, you should consult with your Student Af



Note for Engineering: Summer courses administered by the Faculty of Engineering are open to McGill students only.



Note for Continuing Studies: If you are a Visiting IUT student and your application has been approved, you must register in-person, by appointment only (see *University Regulations & Resources > Continuing Studies > Registration for Continuing Studies Students > Other Ways to Register > section 3.2.1: In-Person Registration.* 

McGill will automatically submit your grades for any completed courses to your home university.

## 4 Fees for Continuing Studies Students

The University reserves the right to make changes without notice in the published scale of fees. Please consult the *Tuition and fees tables and rates* page on the Student Accounts website. The University will publish this schedule as soon as the fees for the 2024–2025 academic year are announced.

The School of Continuing Studies is not responsible for any fees payable to an external association or institute.

#### 4.1 Access to Fee Information

You can view your Account Summary by Term on Minerva. The Fall term fees will be accessible in mid-July.

## 4.2 Billings and Due Dates for Continuing Studies Students

#### **Invoicing of Fees**

Fees are assessed on a term-by-term basis.

Electronic billing is the official means of delivering fee statements to all McGill students. Your e-bill includes all charges to your account, including tuition, fees, health insurance, and other charges. The University generally produces e-bills at the beginning of the month and sends an email notification to your official McGill email address stating that your e-bill is available for viewing on Minerva. Charges or payments that occur after the statement date appear on the next month's statement, but you can view them immediately on the *Account Summary by Term* under the *Student Accounts Menu* on Minerva (this is the online dynamic account balance view).

Failure to check email on a regular basis in no way warrants the cancellation of interest charges and/or late payment fees. Refer to the Student Accounts website at mcgill.ca/student-accounts for information on payment due dates.

#### **Late Payment Fees**

If you have an outstanding balance greater than \$100 on your account at the end of October (end of February for the Winter term), you are charged a late payment fee according to the fee schedule found in section 4.5: Other Fees for Continuing Studies Students.

## 4.2.1 Payment Procedures

Please see the Student Accounts website at mcgill.ca/student-accounts/your-account/payment for the various methods of payment available to students and their guests.

## 4.3 Tuition Fees

**Tuition rates are subject to change each academic year.** Please access *Tuition and fees* at *mcgill.ca/student-accounts/tuition-fees*. The annual rates of tuition and fees are updated as soon as they are known.

term is open and can be accessed for completion. Students studying within the province will be subject to the rates established by the government for in-province students. Students who are located outside Quebec while studying, will be subject to deregulated tuition rates.

#### 4.3.1 Quebec Students and Non-Quebec (Canadian or Permanent Resident) Students

In accordance with provincial government requirements, students must provide proof that they qualify for assessment of fees at the Quebec or non-Quebec Canadian rates; see <code>mcgill.ca/legaldocuments</code> for details. In certain cases, non-Quebec Canadian students pay the same rate of tuition as Quebec students—for further information about these exceptions, see the Student Accounts website at <code>mcgill.ca/student-accounts/tuition-fees/general-tuition-and-fees-information/tuition-fee-exemptions</code>.

#### 4.3.2 International Students

Exemption from international tuition fees may be claimed by students in certain categories. Such students, if eligible, are then assessed at the Quebec student rate (certain categories may be assessed at the Canadian tuition rate). These categories and the required documentation for each of them may be viewed at mcgill.ca/legaldocuments. Further information regarding these reductions of international tuition fees by the Quebec government is available on the Student Accounts website under Tuition & Fees > General Tuition and Fees Information.

For more information concerning fee exemptions, visit mcgill.ca/student-accounts/tuition-fees/general-tuition-and-fees-information/tuition-fee-exemptions or contact Service Point.

#### 4.3.3 Tuition Fees for Continuing Studies: Fees for Non-Credit Courses

Fees for non-credit courses and for short courses or seminars not recorded on the official McGill transcript are noted in section 3.3: Course Information and Regulations or on the Continuing Studies website at mcgill.ca/continuingstudies/fees-and-tuition. The MACES fee is included where applicable (see section 13.8: Student Governance: McGill Association of Continuing Education Students (MACES).

## 4.3.4 Tuition Fees for Continuing Studies: Senior Citizens

Senior citizens aged 65 years and over, registered in credit or non-credit courses, will be credited an amount equal to 50% of the Quebec tuition fee rate. This policy applies to students who have turned 65 as of September 30 for the Fall term and January 31 for the Winter term.

Fee reductions do not apply to fees for: Intensive English and Intensive French, special programs in *Faculty Partnerships and Summer Studies*, and the School, or membership in the *McGill Community for Lifelong Learning*. Senior students who pay the International or non-Quebec rate will be credited 50% of the Quebec tuition fee for their program.

#### 4.3.5 Tuition Assistance for McGill Staff

McGill staff may be entitled to a tuition waiver equivalent to 100% of the portion of eligible tuition fees. For complete details, refer to the policies and procedures found at mcgill.ca/hr/benefits/tuition. Should you not successfully complete the courses as detailed in the policy, the fee exemption will be cancelled and you will be required to pay these fees according to regular payment deadlines.

#### 4.3.6 Staff Dependent Waivers

Students who are dependents of staff members or pensioners may qualify for a fee reduction. You may find further information, including instructions on how to complete and submit the application form, at mcgill.ca/hr/employee-relations/policies-procedures.

The fee reduction will be credited to your McGill fee account once eligibility has been confirmed. This fee reduction will be reflected in a T4A slip issued tnd

- MACES Virtual Health Care Fee: Please see mcgill.ca/student-accounts/tuition-fees/fee-descriptions#mo for details.
- MACES Legal Essentials Fee: Please see mcgill.ca/student-accounts/tuition-fees/fee-descriptions#mo for details.
- SCS Career Development Success Package (SCSD): This fee is compulsory and is charged to all School of Continuing Studies (SCS) students who are members of MACES, registered in credit and non-credit courses in the Fall, Winter, and Summer terms. Students enrolled in credit courses are charged \$6.60 per credit and students in non-credit courses are charged the corresponding amount (\$6.60 per billing hour, typically three per course).

Students will have access to a consolidated suite of services offered by the McGill Writing Centre (MWC) Tutorial Service, while they remain fee-paying students, in addition to career services provided by the Career Advising and Transition Services (CATS) unit while fee-paying students and up to 18 months post-graduation. The fee is valid for five years, effective Fall 2019, up to and including Winter 2024 at which time MACES will bring the student fee back to the student body in a referendum.

#### 4.4.1 Administrative Charges

The University assesses a number of administrative charges to students, which include:

Registration Charge – All students in courses and programs are assessed a registration charge.

**Information Technology Charge** – The purpose of the information technology charge is to enhance certain technological services provided to students as well as to provide training and support to students in the use of new technologies.

**Transcripts and Diploma Charge** – The University assesses a transcripts and diploma charge to all students. This entitles currently enrolled students to order transcripts free of charge and covers the costs of producing diplomas and some of the costs associated with convocation ceremonies. Students who attend their convocation may be responsible for some additional costs. A fee per official transcript is applicable if you have not been registered at McGill in the last 12 months. Please see *mcgill.ca/student-records/transcripts* for further information.

Copyright Fee – All students in courses and programs are charged a copyright compliance fee. This fee covers the cost of using material protected by copyright. It is levied to comply with all Quebec and Canadian copyright laws.

General Administrative Charge – This fee originated from increases in ancillary fees that were allowed by the Quebec Government. The University complies with the Quebec government's regulation on administrative fee increases by applying the same indexation factor that the government applies to tuition to this charge. A portion of the amount continues to be directed to Athletics (except in the School of Continuing Studies).

For further information about administrative charges, see mcgill.ca/student-accounts/tuition-fees/non-tuition-charges/society-services-and-administrative-fees.

#### 4.5 Other Fees for Continuing Studies Students

## Other Fees (rates as of 2024–2025)

International Student Health and Accident Plan (compulsory; please see mcgill.ca/student-accounts/tuition-fees/non-tuition-charges/insurance#universityplan for more details):

Single	\$951
Dependant	\$2,916
Family (one student with two or more dependants)	\$5,544
Application for Admission (credit programs)	\$101.38
Late Registration (non-refundable)	\$25
Language Placement Test	\$44.35
Course Transfer	\$20
Course dropped prior to refund deadline	\$20

#### Other Fees (rates as of 2024-2025)

Duplicate ID card \$25

Late Payment Fee (charged at the end of October for the Fall term, or at the end of February for the Winter term):

Balances between \$100.01 and \$300	\$25
Balances between \$300.01 and \$1,000	\$50
Balances greater than \$1,000	\$75

Interest on outstanding balances (rate determined in February, to be applicable on June 1, is 1.24% monthly or 14.88% annually)

Returned cheque or Pre-Authorized Debit payment\* \$45

Cheque Refund charge:

on balances less than \$100	\$10
on balances \$100 and over	\$20

Reinstatement Penalty (see *section 4.6.1: Overdue Accounts*) \$150

Rescheduled Examinations \$38.85

Exemption by Examination \$129.52

Comprehensive Challenge Examination (English and French Language Programs) \$129.52

McGill School of Continuing Studies Test of English Language Proficiency (TELP) \$139.40

Intensive Language Programs:

Application Fee \$101.38
Course cancellation prior to refund deadline \$200



\* Note: Please note that the \$45 fee for returned cheques and pre-authorized debit payments is in addition to the value of the amount debited for the returned item in question. For transactions in Canadian dollars, the amount debited is the same as the amount paid. For transactions in other currencies, including pre-authorized debit payments in US dollars, accounts will be debited at the exchange rate charged by the bank to the University. This sometimes represents a significant difference from the amount originally paid, depending on the rate of exchange on the date of the return.

## 4.6 Other Policies Related to Fees

The following sections describe other fee-related policies that may apply to your account.

## 4.6.1 Overdue Accounts

All tuition and fees assessed by the University must be paid in full or arrangements must be made to settle the debt.

Students' accounts are considered **delinquent** if they are not paid in full within 60 days after the bill is issued. McGill places a financial hold on these accounts, preventing students from obtaining official academic transcripts and from accessing Minerva for any registration functions. Other financial holds can affect access to non-registration functions, for example Meal Plan Top-Ups.

**Interest**: Interest is charged on overdue balances at the monthly rate of 1.24%, multiplied by the balance outstanding at the end of the month (14.88% annually). The rate is evaluated each Spring, and then is set for the following academic year. See *mcgill.ca/student-accounts/your-account/deadlines-and-penalties/overdue* for more information.

Note: You should regularly verify your account balance on Minerva.

The University has no obligation to issue any transcript of record, award any diploma, or re-register a student if you do not pay your tuition fees, library fees, residence fees, or loans by their due date.

#### 4.6.1.1 Information for Registered Students

If you register for a term, but still owe amounts from previous terms, you must either pay your previous term account balance or make payment arrangements with the Student Accounts Office before the end of the course add/drop period. If you have financial difficulty, first contact the Student Aid Office to discuss the possibility of obtaining financial aid:

Brown Student Services Building 3600 rue McTavish, Room 3200 Montreal QC H3A 0G3 Telephone: 514-398-6013

Email: student.aid@mcgill.ca
Website: mcgill.ca/studentaid

If you fail to pay the previous term's fees or to make arrangements to settle your debt prior to the add/drop deadline, the University will cancel your registration in the current and subsequent terms.

## 4.6.1.2 Information for Students Who Are No Longer Registered

When students fail to settle their debt or reach a suitable payment arrangement, or fail to provide the Student Accounts Office with up-to-date contact information, the University refers these delinquent accounts to a collection agency. If neither the University nor the collection agency is able to collect on the account, the University reserves the right to have the student reported to a credit bureau. You should be aware that the University is entitled to use all legal means to obtain payment and that students are responsible for all costs associated with such actions.

## 4.6.1.3 Cancelling Registration for Non-Payment of Previous Terms

In accordance with the fee policy stated in section 4.6.1: Overdue Accounts, before the University cancels your current and subsequent term registration(s), the Student Accounts Office will make all reasonable efforts to notify you if your account is delinquent, or if you owe more than \$100 from the previous term. The cancellation is effective the last day of the add/drop period unless you settle the account or make payment arrangements with the University by then. If you pay or make payment arrangements with the Student Accounts Office after the add/drop deadline and you want the University to reinstate your registration for the current or subsequent term(s), you must complete the Request for Reinstatement form (available at mcgill.ca/student-accounts/forms) and submit it to the Student Accounts Office, which will forward it to Enrolment Services for approval and processing. Your fee account will be charged a Reinstatement Penalty for the processing of the re-enrolment; exact fee amounts and further details are available on the Student Accounts website.

## 4.6.2 Acceptance of Fees vs. Academic Standing

Acceptance of fees by the University in no way guarantees that students will receive academic permission to pursue their studies. If it is subsequently determined that your academic standing does not permit you to continue, all fees paid in advance will be refunded.

For directions on requesting your refund online in Minerva, see mcgill.ca/student-accounts/your-account/requesting-refund.

#### 4.6.3 Deferred Admission, Degree Transfers, Break in Enrolment

**Deferred Admission:** Students who defer their admission to the University will be subject to the tuition rates that are in effect for the term in which they are starting, and not the term in which the

University is included in the calculation of the break in enrolment when students are not charged tuition for that term. Terms for which students are reg on an officially approved leave of absence, exchang	istered

# 5 Student Records

Students must inform themselves of University rules and regulations and keep abreast of any changes that may occur. The *Student Records* section of this publication contains important details pertaining to academic standing, grading and grade point averages (GPA), and transcripts, as well as other topics, and should be periodically consulted.

## 5.1 Academic Standing

When you first start your program, and in your first term, you are deemed to be in Satisfactory Standing. At the end of each term, after final grades have been submitted, your academic standing in your program is determined based on your grade point average (GPA) calculations in the current and previous terms and your faculty's regulations.

Academic Standing codes are generated in January for the Fall term, in May for the W

- you must carry a reduced load (maximum 14 credits per term);
- · you are strongly advised to consult a departmental advisor before withdrawal deadlines about your course selection for the Winter term;
- you should see your Faculty advisor to discuss degree planning.

### If you are in Probationary Standing:

- you may continue in your program;
- you must carry a reduced load (maximum 14 credits per term);
- you must raise your CGPA to return to Satisfactory Standing;
- you should see your departmental advisor about your course selection;
- you should see your Faculty advisor to discuss degree planning.

## You will be placed in Probationary Standing:

- if your CGPA falls between 1.50 and 1.99 and if you were previously in Satisfactory Standing;
- if your CGPA falls between 1.50 and 1.99 and your TGPA in Fall or Winter is 2.50 or higher, and if you were previously in probationary or Interim Unsatisfactory Standing;
- if you were previously in Unsatisfactory Readmitted Standing and have satisfied the relevant conditions specified in your letter of readmission, but your CGPA is still less than 2.00.

## 5.1.3.3 Unsatisfactory Readmitted Standing: Faculties of Arts and Science (including B.A. & Sc.)

If you are in Unsatisfactory Readmitted Standing:

you were pre

#### Incomplete Standings: Faculties of Arts and Science (including B.A. & Sc.) 5.1.3.5

- Standing awaits deferred exam.
- Must clear Ks, Ls, or Supplementals.
- Standing Incomplete.

If you are a student with an Incomplete Standing (in the Winter or Summer term):

- you may register for the Fall term, but your Standing must be resolved by the end of the course change period for that term;
- you may continue in the program if Incomplete Standing changes to Satisfactory, Probationary, or Interim Unsatisfactory Standing;
- you may not continue in your program and your registration will be cancelled if your Standing changes to Unsatisfactory Standing.

If your Standing changes to Unsatisfactory:

- you may ask for permission to continue in your program;
- you must make a request for readmission as soon as you are placed in Unsatisfactory Standing;
- you must provide proof of extenuating circumstances that affected your academic performance (e.g., medical or other documentation).

Requests for readmission following an Unsatisfactory Standing must be submitted to:

- Arts: Associate Dean (Student Affairs)
- Science and B.A. & Sc.: Associate Dean, Student Affairs, Science

If your Standing is still incomplete by the end of course change period, you should immediately consult with your faculty Student Affairs Office.

At the end of the Winter term, if you have a mark of K or L, you will be placed in the appropriate Standing in June, if the outstanding mark in the course will not affect your Standing. Otherwise, Standing decisions will be made only once incomplete marks have been cleared. For more information about incomplete grades, please refer to Incomplete Courses.



Note: Requests are made at Service Point (3415 McTavish Street). However, it is important that you also see a Faculty advisor in Dawson Hall to talk about your options and the effects that your request may have on your studies. For more information, see mcgill.ca/students/advising.

#### 5.1.4 Academic Standing: Faculty of Education

Education students, see Academic Standing in the Faculty of Education.

#### 5.1.5 Academic Standing: Faculty of Engineering

In the Faculty of Engineering, a decision on your Academic Standing is determined on the basis of your cumulative grade point average (CGPA) according to the criteria listed below.



Note: The Faculty determines Academic Standing decisions after the completion of each term (Fall, Winter, Summer) based on grades obtained up to that point. If you have been granted permission to defer one or more examinations, the Academic Standing decision will be made disregarding the deferred exam grade.

## Satisfactory Standing: Faculty of Engineering

You are in Satisfactory Standing if you have a CGPA of 2.00 or greater.

You may continue with your studies under the following conditions:

- If you obtained a grade of D or F in a core course, you must repeat the course successfully (grade of C or better) or replace it with an alternative approved course and successfully complete the course.
- If you obtained a grade of F in any other course, you must either repeat the course successfully before graduation or replace it with an alternative approved course and successfully complete the course before graduation.

## **Probationary Standing: Faculty of Engineering**

You are in Probationary Standing if you have either:

a CGPA that is less than 2.00 and equal to or greater than 1.20

a TGPA that is equal to or greater than 2.50 and a CGPA that is less than 2.00.

You may continue with your studies under the following conditions:

- You must reduce your credit load to a maximum of 13 credits per term and must obtain, at the end of the term, either a CGPA of 2.00 or greater or a TGPA of 2.50 or greater.
- If you have a TGPA of 2.50 or greater, but you have a CGPA that is less than 2.00, you may continue with your studies but you will remain in Probationary Standing until you obtain a CGPA of 2.0 or greater.



**Note:** Credit for multi-term courses (courses with the suffixes: D1, D2; N1, N2; J1, J2, J3) is granted only after successful completion of all components in the specified time frame. For example, a student would have to take D1 and D2 components in consecutive terms and successfully complete them both in order to obtain credit.

**Note for Agricultural and Environmental Sciences, and Science:** As a guideline, a one-credit course would represent approximately 45 hours of total work per course.

<b>Graduate Grading</b>		
A	4.0	85–100%
A-	3.7	80–84%
B+	3.3	75–79%
В	3.0	70–74%
B-	2.7	65–69%
F (Fail)	0	0–64%
P		Pass

The University assigns grade points to letter grades according to the table above. Your Academic Standing is determined by a grade point average (GPA), which is calculated by dividing the sum of the course credit, times the grade points by the total course GPA credits. The result is not rounded up to the nearest decimal point.

GPA credits are the credits of courses with grades that are assigned grade points.

$$GPA = \frac{\sum (course \ credit \ x \ grade \ points)}{\sum (GPA \ course \ credits)}$$

The *term grade point average* (TGPA) is the GPA for a given term calculated using all the applicable courses at the same level in that term. The *cumulative grade point average* (CGPA) is the GPA calculated using your entire record of applicable courses at McGill at the same level; if you change levels, e.g., from undergraduate to graduate, the CGPA starts again.

This policy took effect in January 2003. Prior to January 2003, if your degree program had changed, e.g., from B.Sc. to B.A., the CGPA started again. For students with academic information prior to Fall 2002, who are registered in a different program or in a different level post-Fall 2002, the transcript displays a special message regarding the CGPA restarting.

If you repeat courses, all results are included in the GPA calculation. Therefore, grades of D or F continue to be used in the CGPA calculation even after you repeat the course or if you take a supplemental examination. Note that credits are only granted once for a repeated course regardless of the passing grade.

You must obtain a minimum CGPA of 2.00 to be considered for graduation with a McGill degree.



Note: During the first week of lectures, each instructor will provide you with a written course outline. This information should include, where appropriate:

- whether there will be a final examination in the course;
- how term work will affect the final grade in the course;
- · how term work will be distributed through the term;
- whether there will be a supplemental examination in the course, and if so, whether the supplemental exam will be worth 100% of the supplemental grade, or whether term work will be included in the supplemental grade (courses with formal final examinations must have supplementals);
- whether students with grades of D, F, J, or U will have the option of submitting additional work, and, if so, how the supplemental will be calculated with the extra work (applicable only to students in Science and B.A. & Sc.).

## 5.3.1 Other Grades for Continuing Studies

Other Grades	
J	<ul> <li>unexcused absence (failed); the student is registered for a course but does not write the final examination or do other required work; calculated as a failure in the TGPA and CGPA.</li> </ul>
К	<ul> <li>incomplete; deadline extended for submission of work in a course (see "Incomplete Courses").</li> </ul>
KE or K*	<ul> <li>further extension granted (see "Incomplete Courses").</li> </ul>
KF	<ul> <li>failed to meet the extended deadline for submission of work in a course; calculated as a failure in TGPA and CGPA.</li> </ul>
KK	<ul> <li>completion requirement waived. Not calculated in TGPA or CGPA.</li> </ul>
L	<ul> <li>deferred examination.</li> </ul>
LE or L*	<ul> <li>permitted to defer examination for more than the normal period.</li> </ul>
NE	- no evaluation; indicates work for which no evaluation has been carried out and which may not count as credit toward any program.
NR	<ul> <li>no grade reported by the instructor (recorded by the Registrar).</li> </ul>



Note for Graduate and Postdoctoral Studies: You should direct any questions or problems with your record to your Graduate Program/Director.

### 5.4.4 Official Transcripts

For more information on transcripts, applicable costs, delivery method, and processing time, see mcgill.ca/student-records/transcripts.

Currently Registered Students: Use Minerva to order an official transcript at Student Menu > Student Records Menu > Request/Official Transcript.

Alumni or former students who were registered or graduated as of 1972 or later: You must submit your request in *Minerva* at *Student Menu > Student Records Menu > Request/Official Transcript* and will require login credentials. Please contact the IT Service Desk (*mcgill.ca/it*) to obtain your McGill ID & Minerva PIN.

Alumni or former students who were registered or graduated prior to 1972 (archived records): You must submit an online Request for Archived Official Transcript located at: mcgill.ca/student-records/transcripts/printed-transcripts and will be required to provide a copy of a government-issued Photo ID.



Note: Proxy requests will be accepted only with written authorization.

## 5.4.5 Course Numbering on the Transcript

Prior to September 2002, course numbers had seven-character designations beginning with a three-number code indicating the teaching unit/department. The next three digits specified the course, with the first of these indicating its level. The final character was a letter indicating the term, or terms, during which the course was offered. For example:

```
107-200A = Philosophy (107) course (200) in Fall term (A);
301-202B = Architecture (301) course (202) in Winter term (B);
154-230D = Economics (154) course (230) extending for two terms, Fall and Winter (D).
```

A list of the former teaching unit codes and their subject code equivalents is available at mcgill.ca/student-records/transcripts/key.

For information on our current course numbering, see *University Regulations & Resources* > *Undergraduate* > *Registration* > *Course Information and Regulations* > : *Course Numbering*.



Note for Continuing Studies: Examples of course numbers displaying on transcripts prior to September 2002 are:

280-211X = Intro. to Financial Accounting in Fall term (X); 629-202Y = Microeconomics in Winter term (Y);

660-221Z = Project Management extending for two terms, Fall and Winter (Z).

### 5.5 Unexcused Absences for Continuing Studies Students

If, without a valid excuse, you do not participate in or write a final examination or submit required term work for any courses you were registered in, you will receive a final grade of J (unexcused absence).

## 5.6 Incomplete Courses for Continuing Studies

If the instructor decides there is sufficient reason to permit a delay in the submission of required term work, an extension of the deadline after the end of the course may be granted to the student. In this case, the instructor will submit a grade of K (incomplete).



### Notes:

- · If the instructor submits a grade of K, he or she will also indicate the date by which the student must complete the work.
- If the instructor submits a new grade within the deadline, both the new grade and the grade of K will appear on your verification forms and unofficial and advising transcript. However, the new grade will replace the K on your official transcript.
- If you do not complete the required work before the deadline, a grade of KF will be updated on your record. A KF denotes a failed course and is calculated in the TGPA and CGPA as an F.
- In exceptional circumstances, and with the approval of the Director of the unit, the deadline may be extended further, in which case the grade of KE (further extension granted) appears. If you do not meet the extended deadline, a grade of KF will replace the KE.
- All students who miss a final exam are given a grade of J. For more information regarding the J grade, see section 5.5: Unexcused Absences
  for Continuing Studies Students.

# 5.7 Non-Evaluated Work for Continuing Studies Students

If you are attending a course that has an evaluation process (such as an examination or other criteria), you may choose not to be evaluated. To do this, you must complete the required form at *mcgill.ca/continuingstudies/scs-current-students/scs-student-records/scs-non-evaluation* prior to the start of the third lecture. Submitting this request will result in a grade of NE (No Evaluation) on your academic record. Under no circumstances will a course with a grade of NE count toward a certificate, diploma, or degree program. Note that only courses administered by Continuing Studies can have a grade of NE.

## 5.8 Changes to Student Records after Normal Deadlines

## 5.8.1 Student Record Changes

Student record changes include the following: course add or course drop, course withdrawal, university withdrawal, program change (including changing majors or concentrations), or status change (i.e., leave of absence, exchange, or term away). They also include changes to tuition status based on the submission of legal documents.

## 5.8.2 Registrar Deadlines

Fall term – January 31 Winter term – June 1 Summer term – October 1

## 5.8.3 Before Registrar Deadlines

For record changes after the normal deadlines published in this publication, but before the section No Eo12j1 0 0 10354.03 433.183 Tm:re Eo12j1 0 0 116.9.753 433.18

### 5.9 Letters of Attestation for Continuing Studies Students

You may obtain Letters of Attestation on *Minerva* under the Student Records Menu. You can also make a request at the Client Services Office. This letter will confirm that you are registered for the current term with the School of Continuing Studies, and will also include the following information:

- Registration load (full-time/part-time)
- Courses (course numbers and titles)
- · Credit or CE units for each course
- · Beginning and end dates for each course
- · Certificate or diploma program in which the student is registered

If you require information from previous terms, you may order a transcript (mcgill.ca/student-records/transcripts).

Please allow 48 hours for these letters to be prepared.

For more information on obtaining a letter on Minerva, see mcgill.ca/student-records/proof-reg.

### 6 Examinations: General Information



Note: The University Exam Regulations governed by the University Student Assessment Policy are available at mcgill.ca/exams/regulations.

In addition to the University Student Assessment Policy (available on the *Secretariat website*) and the general examination regulations listed at *mcgill.ca/exams/regulations*, you should also consult the faculty sections of this publication for particular regulations. You will be informed of the evaluation method used in each course by the end of the Course add/drop period.

As per the section 1.3: McGill Language policy, every student has a right to write papers, examinations and theses in English or in French, except in courses where knowledge of a language is one of the objectives of the course.

You are not permitted to write an in person or online examination in any course unless you have fulfilled the requirements of the course to the satisfaction of the instructor and your Associate Dean or Director. For an in person examination or test, you must submit all written work to the invigilator or instructor before leaving.

As per the exam regulations, you must have your valid McGill student ID card with you to write an in person examination. If you have lost your McGill ID, please provide a government issued ID with your full name written on it. Verification of your ID will be made at the time of your exam.

As per the *Code of Conduct and Disciplinary Procedures*, Article 17, cheating in any examination is considered a serious offence that could lead to expulsion from the University. Students are not permitted to have in their possession, or to use, any unauthorized materials during an examination. This includes electronic devices such as cell phones, iPods, MP3 players, PDAs, smart watches, and other web-access devices. Unauthorized items used during an exam will be reported to the Disciplinary Officer.

Responses on multiple-choice examinations are normally checked by the Exam Security Computer Monitoring Program. The program detects pairs of students with unusually similar answer patterns on multiple-choice examinations. Data generated by the program can be used as admissible evidence either to initiate or corroborate an investigation or a charge of cheating under Section 17 of the *Code of Student Conduct and Disciplinary Procedures*.

All students are responsible for familiarizing themselves with the University Student Assessment Policy (available on the Secretariat website) and the Code of Student Conduct and Disciplinary Procedures (available at mcgill.ca/exams/regulations).

You can find information about issues related to academic integrity at mcgill.ca/students/srr/honest.



**Note for Engineering Students:** You should also refer to the Engineering website for more information at *mcgill.ca/engineering/students/undergraduate/courses-registration/exams-assessment.* 

Note for Law Students: You should also refer to the Law website for more information at mcgill.ca/law-studies/courses/ext46s3tn/r/honest

h the Office for Student Aco	·		

Examination Accommodations for Students registered with the Office for Student Accessibility & Achievement

6.1

**Instructors are not permitted to grant any special treatment regarding examinations to any student.** Students who believe there are circumstances that might justify making special examination arrangements for them or that might legitimately be taken into account in evaluating their performance should apply to the Associate Dean or Director of their faculty.

It is the responsibility of the student to confirm the date, time, and place of the examination by checking examination schedules posted on notice boards on campus and at <a href="https://www.mcgill.ca/students">www.mcgill.ca/students</a>. This information is not available by telephone. No student will be allowed to enter an examination later than one hour after it has started.



Note for Continuing Studies: Students should consult www.mcgill.ca/continuingstudies/exams.

## 6.3.2 Deferred Examinations for Continuing Studies Students

If, for serious reasons such as illness or family affliction, you have not written one or more examinations, you may receive the permission of your Faculty Client Services Office upon providing supporting documentation to defer the examination to the next supplemental examination period, except in the Faculty of Engineering (where students write the examination the next time the course is given); see *University Regulations and Resources > Undergraduate > Examinations: General Information > Final Examinations > : Deferred Examinations: Faculty of Engineering.* You should be aware that the University will only defer examinations for compelling reasons, verified and accepted by the Client Services Office. You must provide supporting evidence such as an appropriate medical report, and you must inform the Client Services Office as soon as possible to explain why you missed the examination.



**Note for Continuing Studies:** There is no supplemental examination schedule.

You must apply for deferred examinations on *Minerva* if you are in one of the following faculties and schools:

- Agricultural and Environmental Sciences, incl. Human Nutrition
- · Arts, incl. Information Studies, Religious Studies, and Social Work
- Continuing Studies
- Education
- Engineering
- Physical and Occupational Therapy
- Science, incl. Computer Science

If you do not belong to one of the above faculties, consult your faculty for application procedures.

The final application deadline for deferred examinations is January 15 (for Fall term courses), and May 15 (for Winter term courses and courses that span the Fall and Winter terms) for the following faculties and schools:

- Agricultural and Environmental Sciences, incl. Human Nutrition
- Arts, incl. Information Studies, Religious Studies, and Social Work
- Continuing Studies
- Education
- Management
- Science, incl. Computer Science

If your request is approved, an L will appear in place of a grade in those courses. The grade you obtain on the deferred examination will replace the grade of L on your official transcript.

If you receive a grade of D, F, J, or U in a course after a deferred examination, no supplemental examinations will be available. You must either re-register in the same course the following term or in an approved course substitute.

If you are not granted deferred status, you will receive a grade of J in the course, which will count as a failure in the TGPA and CGPA. You may, however, be allowed to write a supplemental examination. Please note there are no supplemental exams in *Agricultural and Environmental Sciences, Management* courses, or for the *School of Continuing Studies*. For the *Faculty of Engineering*, supplemental exams are exceptionally offered for some Science, Humanities, and Social Sciences courses. For a list of these courses, see the Faculty of Engineering website (<a href="https://www.mcgill.ca/engineering">www.mcgill.ca/engineering</a>).

For Summer term courses, check with your Client Services Office on the availability and restrictions on deferred and supplemental examinations.

If you have already written an examination, you cannot later request for the exam to be deferred. You should consult your Client Services Office regarding the availability of supplemental examinations.

## 6.3.3 Examination Conflicts for Continuing Studies Students

If you have an examination conflict, you must complete an "Examination Conflict Form" and return it to the Client Services Office for approval at least 20 days before the start of the examination schedule. The form must be accompanied by supporting documentation, and there is a \$45.16 fee (non-refundable) for rescheduling an examination. Only under exceptional circumstances are examinations rescheduled.

## 6.3.4 Supplemental Examinations

If you are in *section 5.1: satisfactory or probationary standing* and received a grade of D, F, J, or U, you may be eligible to write a supplemental exam, which will count for a substantial percentage of your final grade. Your initial grade will still appear on your transcript, and both will be calculated into your CGPA.

To apply for a supplemental examination for a course, you must submit a request on Minerva (mcgill.ca/minerva) by going to Student Menu > Student Records Menu > Supplemental Exam Application.

The following rules and conditions apply:

• You must be in Satisf

# 6.3.5 Reassessment and Reread Policy for School of Continuing Studies Students

In accordance with the *Charter of Students' Rights*, and subject to the conditions stated therein, students have the right to consult any written submission for which they have receiv

• May 30 for courses offered in the Winter term

For English and French Intensive Language Programs, students must apply in writing by the following deadline:

• 2 working days\* from the date when final exam grades are posted

All deadlines are strictly enforced, and no late requests will be accepted. Whether the reassessed grade is higher or lower, it takes precedence over the original grade.

\* "Working days" means Monday through Friday.

### 6.3.5.4 Mark Verification

In a case where a student believes that an error has been made in arriving at the final grade for a course as a whole, a Verification of Grade form must be



Note for Continuing Studies: Minimum Residency Requirement (Continuing Studies): required ts graduate is 02.0,s andy(ou mustbrc i Suats f)Tj1 0 0 13143..09 720.9 TmactoarySt and

- You must successfully complete a minimum of 21 McGill credits (excluding prerequisites and corequisites) to obtain a McGill undergraduate certificate. For specific information refer to your department section of this publication.
- Students completing a second undergraduate certificate at McGill must successfully complete a minimum of 21 McGill credits (excluding prerequisites and corequisites) to obtain their certificate. You should check with your advisor for any conditions applicable to the McGill credits required toward your certificate.

#### 7.1 **Apply to Graduate**

Most undergraduate students and non-thesis graduate students (master's, certificates, diplomas) must use Minerva to apply to graduate (go to Student Records > Apply for Graduation for Your Primary Curriculum). It is your responsibility to inform the University of your intention to graduate. You need a minimum residenceaduatioa

MinerY .g., U3 forU4), te oure If you meet all requirements for graduation, your graduation record will indicate **Faculty Approved** on the Graduation Approval Query, and your transcript on Minerva will display the **Degree Granted** notation after the approval of degrees by University Senate and according to this schedule:

- Late February, for Fall term graduation (Courses completed by the end of December, Convocation in Spring)
- Late May, for Winter term graduation (Courses completed by the end of April, Convocation in Spring)
- · Late October, for Summer term graduation (Courses completed by the end of August, Convocation in Fall)

See mcgill.ca/graduation/convocation for information regarding convocation ceremonies.



Note for Medicine and Dentistry: The Appl8:470bB forthis reduction is available dum. Minerva when you register for your final year (e.g., U3 or U4), except if you are in the Faculty of Medicine and Health Sciences or Faculty of Dental Medicine and Oral Health Sciences, where you are automatically flagged for graduation in your final year.

### 7.3 Graduation Honours

The following sections describe honours that may be conferred at graduation.

### 7.3.1 Graduation Honours: Dean's Honour List

If you are graduating with an undergraduate degree, you may be awarded the designation Dean's Honour List under the following conditions:

- 1. you have completed a minimum of 60 McGill credits toward your degree; and
- 2. you are in the top 10% of the faculty's graduating class of students; this calculation is based on the CGPA.



Note for Transfer Students: This designation may be withdrawn if your CGPA at another university or in another faculty at McGill is not comparable to the CGPA earned in your graduating faculty.



Note for Continuing Studies Students: If you are graduating from a certificate or a diploma program, you may be awarded the designation of Dean's Honour List if you have completed a minimum of 21 McGill credits toward your certificate (residency requirement) and are in the top 10% of your graduating class (calculation based on the CGPA).

## 7.3.2 Graduation Honours: Distinction

If you are graduating with an undergraduate degree, you may be awarded the designation Distinction under the following conditions:

- 1. you have completed a minimum of 60 McGill credits toward your degree; and
- 2. you are in the top 25%, but below the top 10%, of your faculty's graduating class of students; this calculation is based on the CGPA.



Note for Transfer Students: This designation may be withdrawn if your CGPA at another university or in another faculty at McGill is not comparable to the CGPA earned in your graduating faculty.

Note: The Faculties of Education, Dentistry

Value: \$400 each.

### The Edward C. Webster Prize in English as a Second Language

Established in 1989 in memory of E.C. Webster in recognition of his contribution to the School of Continuing Studies as its Director from 1968-1972. This prize is awarded annually to the student obtaining the highest standing in the Certificate of Proficiency in English.

Value: \$300.

### Jacob Jonker Memorial Prize

Established in 2003 by Jonker Navigation Corporation in memory of Jacob Jonker, to recognize the academic performance of the top students graduating with the Diploma in Management (General). Awarded by the Executive Committee of the School of Continuing Studies on the recommendation of the Diploma in Management program committee. One prize will be available for each of the Spring and Fall convocations.

Value: minimum \$500 each.

### McGill Associates Prize in Management

Awarded annually by the Executive Committee of the School of Continuing Studies to the top student in the Certificate in Management Program in recognition of high academic achievement throughout the program.

Value: \$300.

### McGill Associates Prizes in Translation

Awarded annually to the student with the best academic record over the entire program in the Certificate in Translation, French to English, and in the Certificate in Translation, English to French.

Value: two prizes of \$300.

### **Resolute Forest Products Prizes**

Established in 1980, to be awarded to a student obtaining the highest academic standing in the Diploma in Management. One prize will be available for each of the Spring and Fall convocations.

Value: \$350 each.

### Tata Communications Prize in French as a Second Language

Established in 1989, this prize is awarded annually to the student obtaining the highest standing in the Certificate of Proficiency in French.

Value: \$300.

### Giovanna Santullo Memorial Prize

Established in 2023 by Richard Galego, in loving memory of Giovanna Santullo. Awarded by the School of Continuing Studies at both fall and spring convocation to one or more women enrolled in an accounting or finance program in the School of Continuing Studies.

Value: varies.

Students are eligible for awards only in the year they have completed their program.

## 7.5 Replacing a Diploma

## 7.5.1 Required Documents

Diplomas are normally distributed to new graduates at their Convocation ceremony, in either May or October/November. **Diplomas are not available prior to the Convocation date.** 

### Replacing a lost diploma

To replace a lost diploma, you must submit an order and pay for its replacement and delivery by courier using the ES Services eStore.

## Requesting a diploma following your Convocation ceremony

If you did not attend your Convocation ceremony and need your diploma, you can submit an order and pay for its delivery by courier using the ES Services eStore or contact Service Point for an appointment to pick up your diploma.

## Modifying the name on your diploma

If you have changed your name after graduation and need to obtain a replacement diploma with your new name, first follow the *steps to request a name change* by completing and signing a *Personal Data Change Form* and submitting the *section 2.5: required supporting documentation*. Once you have received confirmation that your McGill record reflects the updated name, submit a request for a replacement diploma and pay the fee for replacement and delivery via courier using the *ES Services eStore*.

## 7.5.2 Submitting Your Request

You can submit a request and pay for a replacement diploma and delivery via the ES Services eStore.

### 7.5.3 Certified Copies

Enrolment Services will certify copies of your diploma in the original language or issue certified translations in English (from the original Latin) or French (from the original English or Latin).

### Submitting your request for a certified copy

You can submit your request and pay the requisite fee via the ES Services eStore.

# 7.6 Language Requirements for Professions

Quebec law requires that candidates seeking admission to provincially recognized professional corporations\* must be able to communicate verbally and in writing in French. To demonstrate a working knowledge of French, the professional corporation requires one of the following:

- Evidence that you have completed three years of full-time instruction in a French post-primary school
- A certificate that shows you completed your secondary education in Quebec in 1986 or later
- Successful completion of a written examination set by Quebec's Office québécois de la langue française (OQLF). See below for more information.

If you are a registered student and are within two years of graduating with a degree that will give you access to a professional corporation, you can write the OQLF examination. You should contact Enrolment Services for an application form. Examinations take place every three months and may be attempted an unlimited number of times. Priority is given to students closest to graduation.

More information may be obtained from the *Office québécois de la langue française*, 125 Sherbrooke Street West, Montreal, Quebec, H2X 1X4. Telephone: 514-873-6565. Website: www.oqlf.gouv.qc.ca.

If you need to acquire a functional level of proficiency in French, you can take courses from either the French Language Centre (Faculty of Arts mcgill.ca/flc) or the School of Continuing Studies, 688 Sherbrooke Street West, telephone: 514-398-6200 (mcgill.ca/continuingstudies/oqlf-french-exam-preparation-course).

If you are already strong in French and want to maintain or improve your proficiency, you may consider taking courses in the Department of French Language and Literature, Faculty of Arts, or the School of Continuing Studies.

**Note:** You cannot apply non-credit language courses, and certain credit language courses, completed at the School of Continuing Studies to program/degree requirements. Consult your f

A degree with Aegrotat standing is rarely granted at McGill University. A formal request must be submitted to the Dean of the student's faculty and the Deputy Provost, Student Life and Learning, to approve granting such a degree.

# 8 Advising and the University Mission

The Mission Statement of the University expresses the commitment to offer students the best education available. An essential component of this is the advising process. Academic advising takes place in many ways and locations at McGill, so it is important that you learn about the different: Types of Advising and Advisors and how they can help you reach your goals. You should also consult the advising information provided on your Faculty's website (: Contact Information for Faculty & School Student Affairs Offices) and on the Academic Advising website.

## 8.1 The Role of the Student in Advising

Your active participation in the advising process is essential for accessing the full range of academic opportunities during your studies. You must be proactive in seeking meetings with various advisors, professors, and counsellors to ensure that you receive the advice you need to formulate a personal plan of study and to meet your academic goals. While advisors are there to provide you with guidance, you are ultimately responsible for meeting your degree or diploma requirements. It is your responsibility to learn the rules and regulations of the University, your faculty, and your program. With your cooperation, advisors and counsellors will assist you throughout your undergraduate studies.

## 8.2 Contact Information for Continuing Studies Advising

### Client Services Office

680 Sherbrooke Street W., Suite 1199

Montreal, QC H3A 2M7 Telephone: 514-398-6200 Email: info.conted@mcgill.ca

Website: mcgill.ca/continuingstudies/scs-future-students/advising

## 9 Service Point

Service Point has brought together newly integrated, front-line undergraduate and graduate student administrative services. Located on the ground floor of the McLennan Library Building in the heart of the Downtown Campus, Service Point will address a wide variety of students' needs.

Some of the many services offered at Service Point for undergraduate and graduate students:

- · certified or translated copies of diplomas
- degree verification
- help with admissions
- · help with Minerva
- · international health insurance cards and exemptions
- McGill ID cards
- · official transcript pick-up
- replacement diplomas
- · student exchanges/study abroad
- · submitting legal documents
- tuition and fees information
- · pick-up of alternative U.S. Loans

Arts or Science students will also be able to inquire about:

- course and program registration
- · exams (including deferred and supplemental)

For a complete list of student services and resources at McGill, see mcgill.ca/studentservices/.

For more information about Service Point, see mcgill.ca/servicepoint.

#### 9.1 Location

3415 McTavish Street (at Sherbrooke)

Montreal QC H3A 0C8 Telephone: 514-398-7878

Opening hours: please refer to mcgill.ca/servicepoint Email: please refer to mcgill.ca/servicepoint/contact

#### 10 **Student Services**

McGill offers a full range of student services and resources that support your life, learning, personal, and academic achievements.

#### 10.1 Office of the Executive Director, Services for Students

William and Mary Brown Student Services Building 3600 McTavish Street, Suite 4100 Montreal QC H3A 0G3

For information, contact:

Telephone: 514-398-8238 Website: mcgill.ca/studentservices

The Executive Director, Services for Students (EDSS), coordinates all student services at McGill to help promote student success and well-being. The EDSS is available to provide assistance and/or information on almost all aspects of non-academic student life. Concerns of an academic nature are directed to the proper individual, office, or department.

#### 10.2 Support for Students: Office of the Dean of Students

The Dean and the Associate Dean of Students coordinate and promote initiatives concerned with important aspects of the student experience, such as advising, academic integrity, student discipline, student recognition programs, and outreach to families, the McGill community, and the broader local community.

William and Mary Brown Student Services Building 3600 McTavish Street, Suite 2100 Montreal QC H3A 0G3

For information, contact (Dean/Associate Dean):

Telephone: 514-398-4990 Email: deanofstudents@mcgill.ca Website: mcgill.ca/deanofstudents

#### 10.3 **Student Accessibility and Achievement**

Student Accessibility and Achievement provides services and supports to meet the needs of students experiencing barriers related to disability, illness, and injury both of a permanent or temporary nature.

### Main Office

1010 Sherbrooke W., Room 410

Montreal QC H3A 2R7 Telephone: 514-398-6009

Email: access.achieve@mcgill.ca

### **Exam Center**

Redpath Library building

3459 McTavish Street, Room RS-56

Montreal QC H3A 0C9 Telephone: 514-398-2480 Email: access.exams@mcgill.ca

Website: mcgill.ca/access-achieve/contact-us

## 10.4 Ombudsperson for Students

The Office of the Ombudsperson for Students offers confidential, informal, independent, and impartial dispute resolution services to all members of the student community by providing information, advice, intervention, and referrals.

The mandate of the Office is to intervene at any point and attempt to resolve issues informally before proceeding to more formal processes. Please refer to the website to determine *when you should contact the Ombudsperson*.

Office of the Ombudsperson

3610 McTavish Street, Room 14 (main floor)

Telephone: 514-398-7059 Email: ombudsperson@mcgill.ca Website: mcgill.ca/ombudsperson

## 10.5 Optional Student Services

As a Continuing Studies student, you are not obligated to pay Student Services fees; however, if you want to use the student services offered at McGill, you must opt in to the Optional Student Services Package.

This package is available to students registered for a minimum of 9 credits in a given term. The fee gives access to McGill's Career Planning Service (CaPS), Student Wellness Hub (appointments with physicians, nurses, counsellors, psychiatrists, and other clinicians, and access to lab services), International Student Services, Off-Campus Housing, Office of Religious and Spiritual Life (MORSL), and Student Accessibility and Achievement.

For more information about the optional Student Services fees, see the Continuing Studies Fees section of mcgill.ca/student-accounts/tuition-fees/tuition-and-fees.

A McGill ID card is mandatory for access to services.

You may obtain further information or apply for this package at:

Office of the Senior Director, Services for Students William and Mary Brown Student Services Building 3600 McTavish Street, Room 4100

Telephone: 514-398-8238 Website: *mcgill.ca/studentservices* 

### 10.5.1 McGill Athletics & Recreation Membership

Membership for SCS students includes access to The B2 Gym and all the drop-in recreational activities (basketball, badminton, jogging, lap swim). There are also classes available for purchase. For information, visit *recreation.mcgill.ca/membership*.

Sir Arthur Currie Memorial Gymnasium

475 Pine Ave. W.

Telephone: 514-398-7000 Website: www.mcgillathletics.ca

## 10.5.2 Parking for Continuing Studies Students

Student parking permits are available to School of Continuing Studies students, however facilities are limited. For information on parking rates, please visit *McGill's parking page*.

Students with a disability, medical condition, or temporary injury who require proximity parking may be able to obtain a permit or day passes for parking areas near the buildings they need to access. Contact Student Accessibility and Achievement with this request.

### 10.5.3 University Centre for School of Continuing Studies Students

Food and beverage services are available in the evenings at the University Centre, located at 3480 McTavish Street. Visit the *Students' Society of McGill University* page for more information.

### 10.5.4 Tutorial Services for Continuing Studies Students

### **McGill Writing Centre Tutorial Service**

The McGill Writing Centre Tutorial Service provides writing instruction and support for all McGill students. Our tutors provide in-person or virtual tutoring to School of Continuing Studies students at every stage of the writing process, from outlining to final revision. For more information, visit the MACES Tutorial Service page.

### 10.6 Bookstore

### 10.6.1 Downtown Campus

The *Le James* – McGill Bookstore sells a full range of books for the academic and professional community, stationery supplies, McGill clothing, and gift items. Visit the *Le James* website to sign up for the newsletter so you are the first to know about services, promotions, store hours, and so much more. The *Le James online store* is open year-round, and you can shop 24/7 from the comfort of your home.

### Main Store:

680 Sherbrooke Street West Website: *lejames.ca* 

### 10.6.2 Macdonald Campus

Located on the main floor of the Centennial Centre, the Macdonald Campus Bookstore carries textbooks and course materials for Macdonald Campus classes. McGill and Macdonald clothing and insignia items are also available. Shop online 24/7 at *lejames.ca*.

### **Macdonald Campus Bookstore**

Macdonald Campus Centennial Centre 21111 Lakeshore Road, Sainte-Anne-de-Bellevue Website: *lejames.ca/category/macdonald-campus* 

## 10.6.3 Institutional Sales Department

The Institutional Sales Department (formerly the McGill Computer Store; MCS) is dedicated to the support and success of the McGill community. We are committed to the mission of Ancillary Services to pro

# 11 Information Technology (IT) Services

- section 11.1: IT Support
- section 11.2: Communication and Collaboration
- section 11.3: Online Course Materials and Lecture Recordings
- section 11.4: Minerva
- section 11.5: Secure Your Journey

McGill University students, faculty, staff, and other members of the McGill community benefit from a variety of Information Technology resources. Please visit *IT Services* > *Resources for Students* for details.

# 11.1 IT Support

McGill's *IT Support site* is your one-stop shop for information and support on using IT services including email, Microsoft 365 tools, Wi-Fi, VPN, and more. Search the IT Knowledge Base for instructional articles, report issues, make requests for services, chat with support agents, view announcements and system status, and follow up on your support tickets all from one convenient location.

## 11.2 Communication and Collaboration

McGill offers communication and collaboration tools that work together to support and enhance your educational experience.

### **Email**

All students are assigned a McGill email address (usually in the form of *firstname.lastname*@mail.mcgill.ca) and given a McGill email mailbox. Please refer to *section 1.8.5: Email Communication* for further information on email services.

### **MS Teams**

*Microsoft Teams* is the recommended application for conducting virtual meetings, audio and video calls, text messaging, and filesharing among McGill students, faculty, and staff members.

### OneDrive

Students are given 1 Terabyte of free file storage space on the Microsoft 365 cloud wm(g-0.281 05 T Tm( on the Mirnje1 0 docusyste.1 Tf1 0 0 1 67.52 346.915 Tm.09'

- Apply to McGill and view your application status
- View class schedules, including course descriptions and spaces available in course sections
- Register and make course changes
- Change your major or minor program (not all faculties)
- View your unofficial transcript and degree evaluation reports
- · View your McGill Username, used to access computers on campus, WiFi, Email, Office 365, campus printing, and more
- View your Permanent Code, citizenship, and Quebec residency status, and fee information
- Update personal information such as address, telephone number, and emergency contacts
- Update your preferred first name
- Submit an online course evaluation
- Submit an application to participate in an exchange program (not all faculties)
- · Apply to graduate
- View graduation status and convocation details
- Order official transcripts
- · Retrieve tax receipts
- Official documentation to order a reduced-fare STM Opus card

For information on accessing Minerva, visit McGill's IT Portal.

# 11.5 Secure Your Journey

McGill IT Services wants to ensure students have a safe and secure journey from the moment you apply to the university to graduation, and beyond. Our new Secure Your Journey website contains tips on:

- Starting your McGill journey safely with strong passwords and two-factor authentication (2FA);
- Learning securely; and
- Staying vigilant against cyber threats such as phishing.

Visit mcgill.ca/cybersafe for tools and resources to secure your student journey at McGill.

## Resour

Special library services like the *Course Readings Service* allows you to access digital items on course reading lists in the Library's catalogue and in *my*Courses. You can also borrow materials from any library location and the McGill University Collection Centre and return them anywhere across the system. If you need material not owned by the McGill University Library, our *network loan* and *Interlibrary Loan and Document Delivery Service* will obtain it for you at no cost for McGill students, faculty, and staff. Loans can be picked up at any library location.

# 12.2 McGill Writing Centre

The McGill Writing Centre (MWC), established in 2010, is the University's central resource for writing and communication. Staffed by specialists in writing pedagogy, the Writing Centre of

- · photographs
- audio tapes
- film
- video
- plans
- · University publications
- artifacts

The MUA acquires private records to complement its collection of the University's documentary heritage and to support University research goals. The MUA manages the University's corporate memory and information assets through its records management program. This program manages the lifecycle of administrative records and protects vital evidence of University functions and activities according to federal and Quebec archives and records legislation, in addition to professional standards.

The MUA Reading Room is open Monday to Friday, from 10:00 a.m. to 6:00 p.m.; however, appointments are recommended. The MUA website features virtual exhibitions, tools to search the MUA holdings, and a large bank of digitized images.

McGill University Archives McLennan Library Building, 4th Floor 3459 rue McTavish Montreal QC H3A 0C9 Telephone: 514-398-4711

Email: refdesk.archives@mcgill.ca
Website: mcgill.ca/library/branches/mua

## 12.4 Redpath Museum

The Redpath Museum is an academic unit of McGill University. Its mission is to foster understanding and appreciation of the diversity of our biological, geological, and cultural heritage through scientific research, collections-based study, and education. Its collections have been growing for over a century, and provide resources for research and for graduate and undergraduate education in biology, geology, anthropology, and other fields. Its largest collections include fossils from the ancient sea floor of eastern Quebec, the oldest land plants, a vast range of minerals, molluscs from around the world, Egyptian and classical antiquities, and artifacts from Central Africa. The Museum also houses research laboratories and classrooms.

The Museum welcomes McGill students and staff to visit its permanent exhibit, which presents the history of life through the ages illustrated by material from Quebec and neighbouring regions, as well as displays that feature the mineral and mollusc collections. The Museum also features a world cultures gallery devoted to cultures throughout the world, including ancient Egypt, classical Greece and Rome, Asia, and Africa.

859 Sherbrooke Street West Montreal QC H3A 0C4

Telephone: 514-398-4086, 514-398-4861 Email: redpath.museum@mcgill.ca Website: mcgill.ca/redpath

## 12.5 McCord Stewart Montreal Social History Museum

The McCord Stewart Montreal Social History Museum houses one of the finest historical collections in North America. It possesses some of Canada's most significant cultural treasures, including the most comprehensive collection of clothing—comprising over 27,000 garments or accessories—made or worn in Canada; an extensive collection of First Nations objects—the most important of its kind in Quebec, with a corpus of over 16,000 objects from across Canada; and an impressive Photography collection of more than 2,150,000 historical photographs—including the 400, 000 photographs of the renowned Notman Photographic Archives—which offers a unique pictorial record of Canada from pre-Confederation to the present.

The museum also houses paintings by renowned artists such as Louis Dulongpré, James Duncan, Cornelius Krieghoff, and Robert Harris, along with

690 Sherbrooke Street West

Telephone: 514-861-6701, ext. 1234 Email: *info@mccord-stewart.ca* Website: *musee-mccord-stewart.ca* 

# 12.6 Lyman Entomological Museum and Research Laboratory

Located on the Macdonald Campus, this institution is the insect collection and systematic entomology laboratory of McGill University. The collection houses 2.8 million specimens of insects and other arthropods, making it the second-largest insect collection in Canada, and the largest university insect collection in the country. The Lyman Museum is not generally open to the public since its main functions are research and teaching, not exhibitions. However, tours are available by appointment to interested parties.

Telephone: 514-398-7914

Website: mcgill.ca/historicalcollections/departmental/lyman

## 12.7 Other Historical Collections

In addition to the McGill museums, there are other collections and e

The University now comprises 10 Faculties and 17 Schools. At present, over 40,000 students are taking credit courses; one in four is registered in Graduate Studies.

The University is also active in pro

## 13.4 Recognition of Degrees

The Royal Institution for the Advancement of Learning (McGill University) is a publicly funded institution and holds a Royal Charter dated 1821 (amended in 1852) as well as being incorporated under the laws of the Province of Quebec.

McGill University was a founding member of the organization that evolved into Universities Canada and remains an active member university to this day. In addition, McGill University is a member of the American Association of Universities (A.A.U.). It is also a member of the Association of Commonwealth Universities and the International Association of Universities. Its undergraduate, professional, and graduate degrees—including doctorates in a full range of disciplines—have been recognized by educational, government, and private organizations worldwide for decades.

All of McGill's degree programs are approved by the Government of Quebec.

## 13.5 Governance: Board of Governors

## 13.5.1 The Visitor

### The Visitor

Her Excellency the Right Honourable Mary Simon; C.C., C.M.M., C.O.M., O.Q., C.D., Governor General and Commander-in-Chief of Canada

Administrator of the Government of Canada

### 13.5.2 Board of Governors

### **Board of Governors**

Maryse Bertrand Chair

Deep Saini President and Vice-Chancellor

John McCall MacBain Chancellor

## 13.5.2.1 Members

### Members

Bob Babinski

Arun Bajaj

Maryse Bertrand

Gregory David

Ariel Deckelbaum

Alan Desnoyers

Luciano D'Iorio

Lucy Gilbert

Celia Greenwood

Joseph Hakim

Fred Headon

Inez Jabalpurwala

Pierre Matuszewski

### Administration

John McCall MacBain Chancellor

Deep Saini President and Vice-Chancellor

Véronique Bélanger Chief of Staff

Christopher Manfredi Provost and Vice-President (Academic)

Fabrice Labeau Deputy Provost (Student Life and Learning)

Gillian Nycum University Registrar and Executive Director of Enrolment Services

TBA Executive Director of Services for Students

Christopher Buddle Associate Provost (Teaching and Academic Planning)

Angela Campbell Associate Provost (Equity and Academic Policies)

Petra Rohrbach Associate Vice-President (Macdonald Campus) and Dean (Faculty of

Agricultural and Environmental Sciences)

Marc Denoncourt Chief Information Officer

Edyta Rogowska Secretary-General

Diana Dutton Vice-President (Administration and Finance) (Interim)

Diana Dutton Associate Vice-President (Human Resources)

Cristiane Tinmouth Associate Vice-President (Financial Services)

Denis Mondou Associate Vice-President (Facilities Management and Ancillary Services)

TBA Vice-President (Communications and External Relations)

Lesley Fellows Vice-President (Health Affairs) and Dean (Faculty of Medicine and Health

Sciences)

Jean-Pierre Farmer Associate Vice-President and Vice-Dean (Health Affairs, Faculty of

**Medicine and Health Sciences**)

Martha Crago Vice-President (Research and Innovation)

Philippe Gros Deputy Vice-President (Research and Innovation)

Benoit Boulet Associate Vice-President (Research and Innovation) (Innovation and

Partnerships)

Lara Khoury Associate Vice-President (Research)

Marc Weinstein Vice-President (University Advancement)

Jean-François Legault General Counsel and Director of Legal Services

Pascal Théoret Executive Director, Internal Audit

## 13.7.1 Deans, Directors of Schools and Libraries

## 13.7.1.1 Deans

DeansF

## Deans

Guylaine Beaudry Libraries
Yolande E. Chan Management

Lesley Fellows Medicine and Health Sciences

Sean Ferguson Music

R. Bruce Lennox Science

Robin Beech Dean of Students

## 13.7.1.2 Directors of Schools

## **Directors of Schools**

David Theodore Architecture

Alvin Shrier Biomedical Sciences

Susan Ryachew Communication Sciences and Disorders

Mathieu Blanchette Computer Science

Ryan J. Mailloux Human Nutrition

Frederic Fabry Environment

Joan Bartlett Information Studies
TBA Medicine, School of

Anita Gagnon Nursing